



2024 market highlight

North Carolina: D-SNP

We are pleased to share the highlights of our 2024 plan options. You'll see some in-network costs, plan features and benefit information to help you compare the 2024 Aetna Medicare options in this market. It's not a complete list. For more details, you can see the plans' Summary of Benefits. For more information: Call member services at **1-833-859-6031 (TTY: 711)** or visit our website at **AetnaMedicare.com**

Benefits and plan features: Medical, hospital and other	Aetna Medicare Assure Flex Plan (HMO D-SNP) H3146-018 Monthly Plan Premium: \$0	Aetna Medicare Assure Plan (HMO D-SNP) H3146-002 Monthly Plan Premium: \$0	Aetna Medicare Assure Plan (HMO D-SNP) H3146-003 Monthly Plan Premium: \$0	Aetna Medicare Assure Plan (HMO D-SNP) H3146-008 Monthly Plan Premium: \$0	Aetna Medicare Assure Plan (HMO D-SNP) H3146-009 Monthly Plan Premium: \$0	Aetna Medicare Assure Plan (HMO D-SNP) H3146-015 Monthly Plan Premium: \$0
Service area	North Carolina: Alamance, Alexander, Buncombe, Burke, Caldwell, Catawba, Chatham, Cumberland, Davidson, Durham, Forsyth, Guilford, Haywood, Hoke, Mecklenburg, Randolph, Richmond, Rockingham, Scotland, Wake	North Carolina: Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Duplin, Durham, Edgecombe, Franklin, Gates, Granville, Greene, Halifax, Harnett, Hertford, Hyde, Johnston, Jones, Lenoir, Martin, Nash, Northampton, Onslow, Orange, Pamlico, Pasquotank, Perquimans, Person, Pitt, Tyrrell, Vance, Wake, Warren, Washington, Wayne, Wilson	North Carolina: Alamance, Caswell, Chatham, Davidson, Davie, Forsyth, Guilford, Lee, Randolph, Rockingham, Stokes	North Carolina: Alexander, Alleghany, Anson, Ashe, Avery, Cabarrus, Caldwell, Catawba, Cleveland, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, Surry, Union, Watauga, Wilkes, Yadkin	North Carolina: Buncombe, Burke, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, McDowell, Macon, Madison, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey	North Carolina: Bladen, Brunswick, Columbus, Cumberland, Hoke, Montgomery, Moore, Pender, Richmond, Robeson, Sampson, Scotland
PCP Required	Yes	Yes	Yes	Yes	Yes	Yes
PCP referrals needed	No	No	No	No	No	No
Dual Eligible categories	QMB FBDE QMB+ SLMB+	QMB FBDE QMB+ SLMB+	QMB FBDE QMB+ SLMB+	QMB FBDE QMB+ SLMB+	QMB FBDE QMB+ SLMB+	QMB FBDE QMB+ SLMB+
Annual maximum-out-of-pocket (MOOP)	\$8,850 in-network	\$8,850 in-network	\$8,850 in-network	\$8,850 in-network	\$8,850 in-network	\$8,850 in-network
Primary care provider (PCP)	20%	20%	20%	20%	20%	20%
Specialist	20%	20%	20%	20%	20%	20%
Lab services	20%	20%	20%	20%	20%	20%
X-rays	20%	20%	20%	20%	20%	20%
Diagnostic radiology	20%	20%	20%	20%	20%	20%
Urgent care facility	\$55	\$55	\$55	\$55	\$55	\$55
Ambulance	20%	20%	20%	20%	20%	20%
Emergency room	\$100	\$100	\$100	\$100	\$100	\$100
Inpatient hospital services	\$2,005 per stay	\$2,080 per stay	\$2,080 per stay	\$2,080 per stay	\$1,905 per stay	\$2,080 per stay
Outpatient hospital services	20%	20%	20%	20%	20%	20%
Ambulatory surgery center (ASC)	20%	20%	20%	20%	20%	20%

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Aetna Medicare Extra Benefits Card ‡	monthly allowance of \$320 (rolls over each month)	monthly allowance of \$165 (rolls over each month)	monthly allowance of \$230 (rolls over each month)	monthly allowance of \$185 (rolls over each month)	monthly allowance of \$240 (rolls over each month)	monthly allowance of \$170 (rolls over each month)
Dental**	\$0 for preventive services. Comprehensive services are not covered.	\$3,000 every year	\$3,000 every year	\$3,000 every year	\$3,000 every year	\$3,000 every year
Over-the-counter (OTC)	See Aetna Medicare Extra Benefits Card	See Aetna Medicare Extra Benefits Card	See Aetna Medicare Extra Benefits Card	See Aetna Medicare Extra Benefits Card	See Aetna Medicare Extra Benefits Card	See Aetna Medicare Extra Benefits Card
Vision - eyewear allowance*	\$100 every year	\$300 every year	\$300 every year	\$300 every year	\$300 every year	\$300 every year
Hearing aids***	\$1,250 per ear per year	\$2,500 per ear per year	\$2,500 per ear per year	\$2,500 per ear per year	\$2,500 per ear per year	\$2,500 per ear per year
Fitness benefit****	SilverSneakers®	SilverSneakers®	SilverSneakers®	SilverSneakers®	SilverSneakers®	SilverSneakers®
Transportation Access2Care®	24 rides up to 50 miles	24 rides up to 50 miles	18 rides up to 50 miles	24 rides up to 50 miles	12 rides up to 50 miles	12 rides up to 50 miles
Durable medical equipment	0% - 20% Lower cost sharing is for continuous glucose monitors.	0% - 20% Lower cost sharing is for continuous glucose monitors.	0% - 20% Lower cost sharing is for continuous glucose monitors.	0% - 20% Lower cost sharing is for continuous glucose monitors.	0% - 20% Lower cost sharing is for continuous glucose monitors.	0% - 20% Lower cost sharing is for continuous glucose monitors.
Resources for Living®	Resources For Living helps connect you to resources in your community such as senior housing, adult day services, meal subsidies, community activities and more.					
Telehealth	You can receive primary care, specialist visits, mental health visits, urgent care services, physical therapy, occupational therapy, speech therapy and more through a virtual visit for the same cost as an in-person visit.					
Rx deductible	\$0	\$0	\$0	\$0	\$0	\$0
Tier 1 drugs: • Retail: 30-day supply • Retail/Mail: 100-day supply	\$0	\$0	\$0	\$0	\$0	\$0
Tier 2 drugs: • Retail: 30-day supply • Retail/Mail: 100-day supply • Mail: 100-day supply	\$0	\$0	\$0	\$0	\$0	\$0
Tier 3 drugs: • Retail: 30-day supply • Retail/Mail: 100-day supply	\$0	\$0	\$0	\$0	\$0	\$0
Tier 4 drugs: • Retail: 30-day supply • Retail/Mail: 100-day supply	\$0	\$0	\$0	\$0	\$0	\$0
Tier 5 drugs: • Retail: 30-day supply • Retail/Mail: 100-day supply	\$0	\$0	\$0	\$0	\$0	\$0
Gap coverage	Yes	Yes	Yes	Yes	Yes	Yes

‡The Aetna Medicare Extra Benefits card can be used for healthy food, utilities, transportation (Lyft/Uber), personal care supplies, pet care, rent/mortgage assistance, and OTC items.

*Allowance – Often, the member pays the provider for services up front. Then they submit an itemized billing statement with proof of payment for reimbursement. The member is required to pay the amount over the coverage limit of the allowance. To request a reimbursement, visit www.AetnaMedicare.com/en/forms/member-reimbursement.html

**If a provider who is not in our network is not willing to bill us directly, you may have to pay up front and submit a request for reimbursement. Network providers agree to bill us directly, so you won't have to pay up front and submit a request to get reimbursed.

***Our plan covers hearing services provided exclusively by NationsHearing. Members must use a NationsHearing provider to take advantage of the hearing aid benefit. Please refer to the Summary of Benefits or Evidence of Coverage for more information.

****Some plans will reimburse you for qualified nonparticipating fitness location enrollment and/or membership fees, health activity fees, health related supplies and health equipment on a quarterly or yearly basis.

DSNP plan also includes a personal emergency response system so you can call for help in an emergency, 24/7.

Aetna Medicare is an HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

VBID disclaimer:

Eligibility for the Model Benefit or Reward and Incentive (RI) Programs under the Value-Based Insurance Design (VBID) Model is not assured and will be determined by Aetna after enrollment, based on relevant criteria (e.g., clinical diagnoses, eligibility criteria, participation in a disease state management program).

See Evidence of Coverage at **www.AetnaMedicare.com** for a complete description of plan benefits, exclusions, limitations, and conditions of coverage. Plan features and availability may vary by service area. The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any specific provider cannot be guaranteed, and provider network composition is subject to change.

Aetna Medicare's pharmacy network includes limited lower cost, preferred pharmacies in rural areas of South Carolina. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call Aetna member services at **1-833-859-6031 (TTY: 711)** or consult the online pharmacy directory at **www.AetnaMedicare.com/findpharmacy**.

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