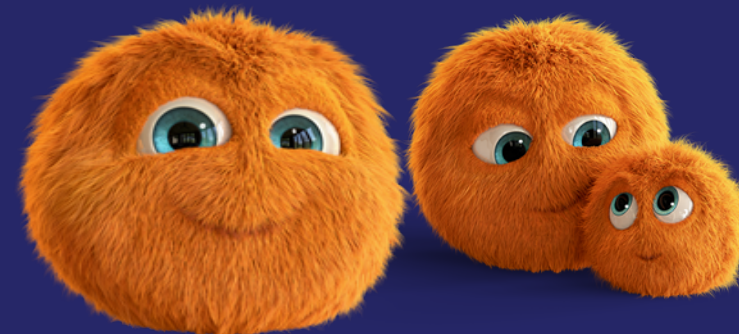




Wellcare - First Look 2022

NORTH CAROLINA

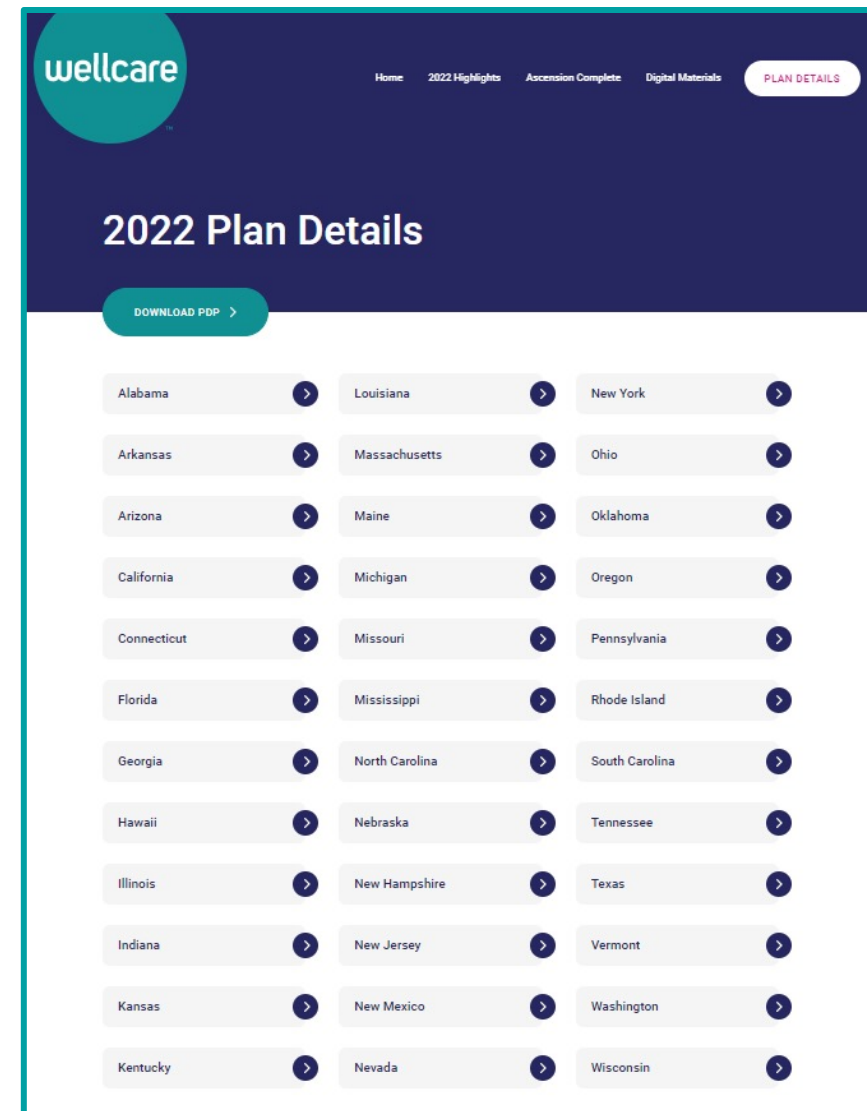


Confidential and Proprietary Information

Where can I find the First Looks?

- Wellcare First Looks microsite launched **July 6, 2021**
- Microsite: wellcarefirstlook.com
- The current 2021 microsite, centenefirstlook.com, will automatically redirect to the new microsite
- First Looks include information filed but not yet approved by CMS
- Once plan benefits are approved the Wellcare First Looks will be replaced by *Portfolios at a Glance (PAAGs)* in early September
- First Looks and PAAGs can be downloaded and printed if a hard copy is needed

Confidential and Proprietary Information



East Coast Headquarters - Charlotte

wellcare

TM

Centene Dedicates Cornerstone of New Charlotte Headquarters Campus

Jun 22, 2021



Photo caption: Michael Neidorff, Chairman, President & CEO (second from left), unveils the Charlotte campus dedication cornerstone at Centene's East Coast Headquarters event (left to right) with Marcela Hawn, SVP, Chief Communications Officer, City of Charlotte Mayor Vi Lyles, Mecklenburg County Chairman George Dunlap, and North Carolina Governor Roy Cooper.

Centene dedicated the cornerstone of a new 2.4 million square foot campus in Charlotte, North Carolina. When completed, the facility will span nine floors and accommodate 6,000 employees.

Centene Ranks No. 24 on 2021 FORTUNE 500 List

Jun 2, 2021



FORTUNE® magazine released its [annual list of the 500 largest U.S. companies](#) today, with Centene advancing 18 spots to be ranked at **No. 24** on the prestigious list.

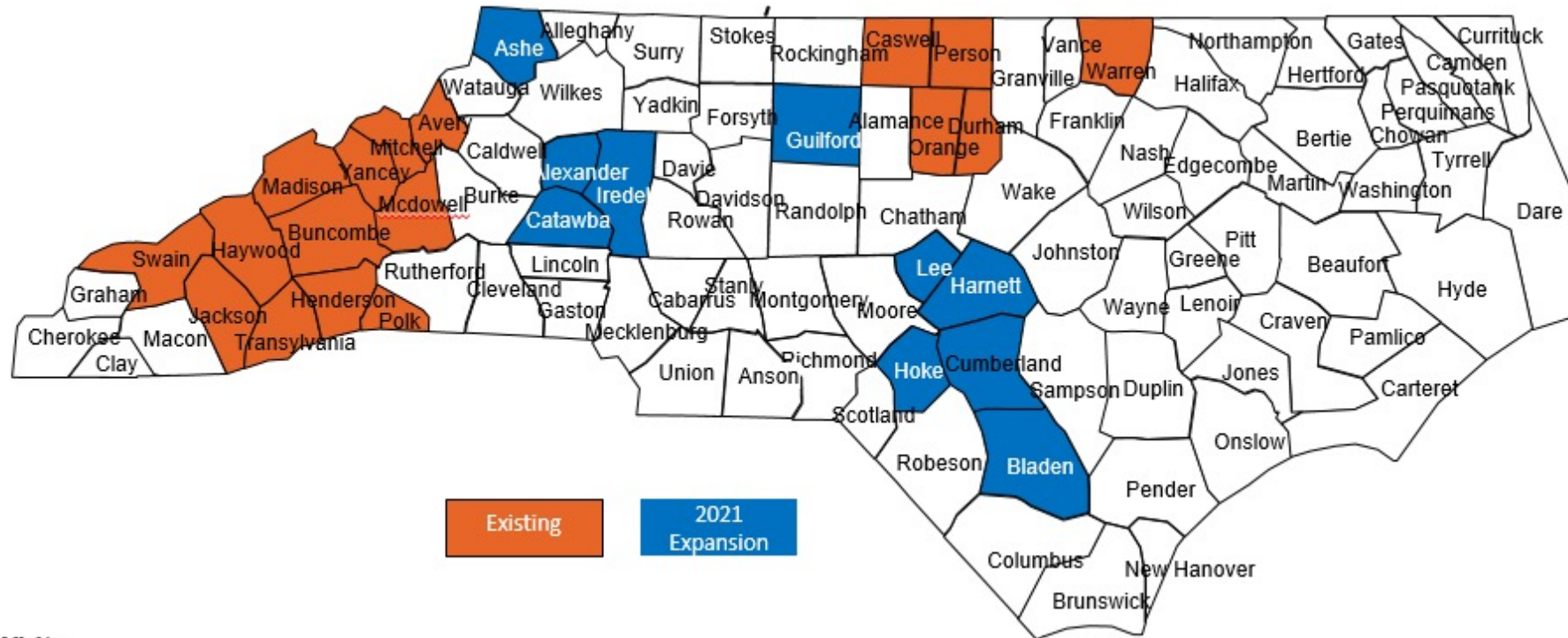
The FORTUNE 500 list ranks U.S. corporations by total revenue for their respective fiscal years. **In securing the No. 24 spot, Centene has risen 462 spots since debuting on the list in 2010 at No. 486.** Each year since, Centene's impressive growth has seen us steadily move up the rankings on FORTUNE's list:

Medicare Wellcare of North Carolina

2021 WellCare MAPD Service Area – Current Footprint

wellcare

TM



D. Shane White

Manager, Medicare Sales

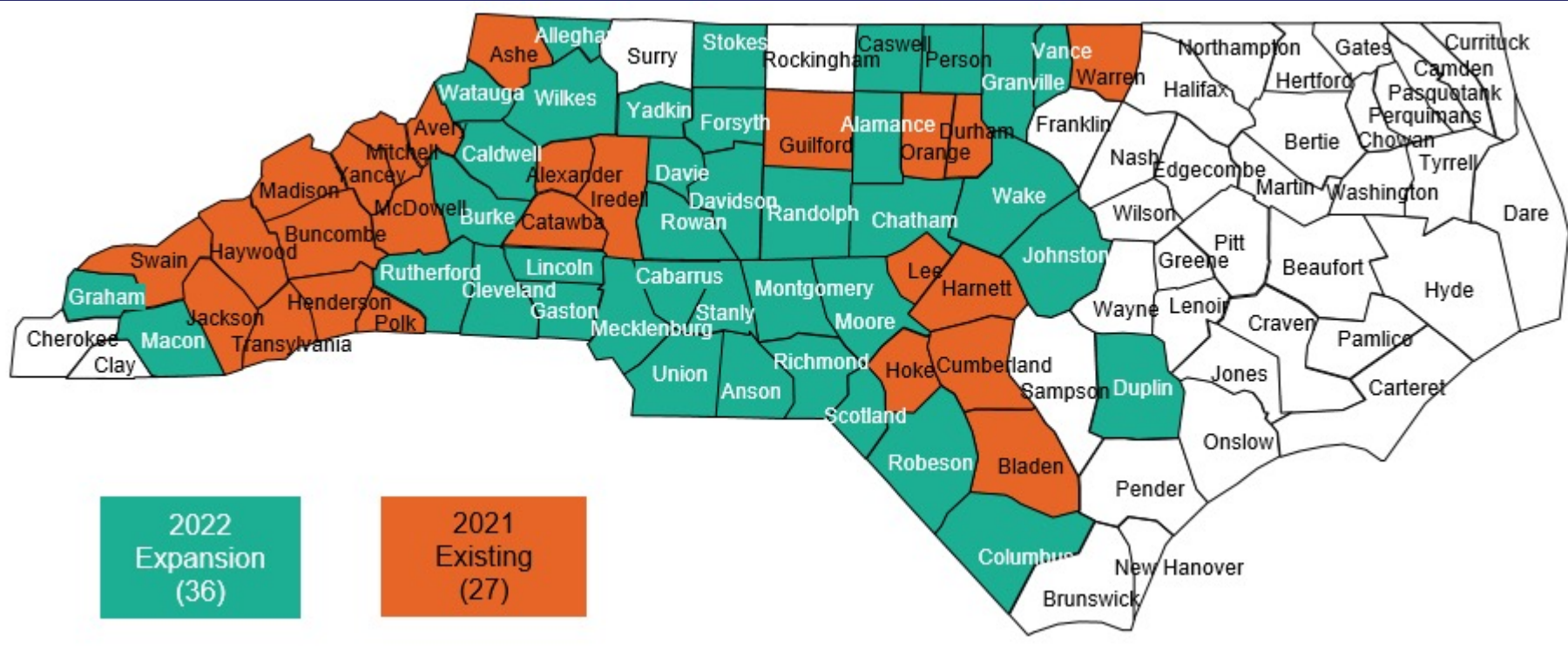
Mobile: 919.815.4245

shane.white@wellcare.com | www.wellcare.com

North Carolina MAPD 2022

36 Expansion Counties Added to 27 Existing
County Footprint – 63 Total in 2022

wellcare



D. Shane White

Manager, Medicare Sales

Mobile: 919.815.4245

shane.white@wellcare.com | www.wellcare.com



wellcare

2022 Key Features

NORTH CAROLINA

PLAN	Product Space	Key Selling Features
WELLCARE NO PREMIUM (HMO) H4073001000	\$0 Premium	OTC - \$105/QTR; \$1,500 dental allowance; \$200 Flex Card for D/V/H; SSBCI - \$50/mo. Utilities Flex Card; SSBCI - \$50 Grocery Card by Shipt
WELLCARE DUAL ACCESS (HMO D-SNP) H4073002000	DSNP (Zero Cost Share)	OTC - \$425/QTR; \$3000 dental; \$500 Flex Card for D/V/H; SSBCI - \$50 Grocery Card by Shipt; 12 non medical trips covered
WELLCARE NO PREMIUM OPEN (PPO) H7175001000	\$0 Premium	\$0 PCP INN; OTC - \$85/QTR; \$1,000 dental; \$0 Part D Tier 1 co-pay; Counseling Services
WELLCARE ASSIST OPEN (PPO) H7175003000	LIS Non-SNP	\$0 PCP; OTC - \$150/QTR; \$1,500 dental; 6 in home support visits; \$500 Flex Card for D/V/H
WELLCARE GIVEBACK OPEN (PPO) H7175004000	Giveback	Up to \$900 Part B Giveback annually; Counseling services; OTC - \$35/QTR; \$0 Part D Tier 1 co-pay; \$5 PCP
WELLCARE PATRIOT NO PREMIUM OPEN (PPO) H7175005000	\$0 Premium	24 Routine Chiro visits; Routine Podiatry - 6 visits/yr; \$0 PCP; \$3,000 dental allowance; \$500 Flex Card for D/V/H
WELLCARE PREMIUM ENHANCED OPEN (PPO) H7175006000	\$50-\$99 Premium	\$200 Flex Card for D/V/H; \$2,000 dental allowance; 12 trips; 6 in home support visits; 12 CAM visits
WELLCARE PREMIUM ULTRA OPEN (PPO) H7175007000	\$50-\$99 Premium	\$3,000 Dental; \$300 Flex Card for D/V/H; Part D Tier 4 copay vs Coinsurance; 24 CAM visits; \$0 PCP
WELLCARE DUAL LIBERTY OPEN (PPO D-SNP) H7175002000	DSNP (Zero Cost Share)	OTC - \$430/QTR; \$3,000 dental; 48 trips; Fitness Benefit Covered; \$750 Flex Card for D/V/H



TM

WELLCARE NO PREMIUM OPEN

PPO	> \$0 PCP INN
H7175001000	> OTC - \$85/QTR
\$0 Premium	> \$1000 dental
	> \$0 Part D Tier 1 co-pay
	> Counseling Services

Formerly Named PREMIER PPO

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare No Premium Open (PPO) H7175001000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$0.00	\$0.00
In-Network Plan Deductible	No	No
Maximum Out of Pocket (MOOP)	\$5,500	\$10,000 (Combined)
Inpatient Hospital - Acute	\$350 copay per day for days 1-5; \$0 copay per day for days 6-90	35% coinsurance per day for days 1-90
PCP Office Visits	\$0	\$25
Specialist Office Visits	\$25	\$50
Over-the-Counter Items	\$85 every quarter	\$85 every quarter
Medically Necessary Transportation	N/A	N/A
Health Club Membership	\$0	\$0
Dental Benefits	\$1,000 for comprehensive services including dentures	\$1,000 for comprehensive services including dentures
Vision Benefits	\$100 eyewear limit	\$100 eyewear limit
Hearing Benefits	\$1,000 / year for 2 hearing aids	\$1,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	N/A	N/A
In-Home Support Services	N/A	N/A
Rx Deductible	\$150	\$150
Deductible Tiers	Tiers 3 to 5	Tiers 3 to 5
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	\$0	\$0
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	35%
X-Ray Services	\$0	35%
SSBCI Package	N/A	N/A



WELLCARE GIVEBACK OPEN

PPO

H7175004000

Giveback

- > Up to \$900 Part B Giveback annually
- > Counseling services
- > OTC - \$35/QTR
- > \$0 Part D Tier 1 co-pay
- > \$5 PCP

Formerly Named Absolute (Giveback) PPO

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Giveback Open (PPO) H7175004000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$75.00	\$75.00
Total Premium (Part C Part D)	\$0.00	\$0.00
In-Network Plan Deductible	\$300	\$300
Maximum Out of Pocket (MOOP)	\$7,550	\$10,000 (Combined)
Inpatient Hospital - Acute	\$450 copay per day for days 1-4; \$0 copay per day for days 5-90	20% coinsurance per day for days 1-90
PCP Office Visits	\$5	\$5
Specialist Office Visits	\$50	\$50
Over-the-Counter Items	\$35 every quarter	\$35 every quarter
Medically Necessary Transportation	N/A	N/A
Health Club Membership	\$0	\$0
Dental Benefits	\$750 for preventive and diagnostic services	\$750 for preventive and diagnostic services
Vision Benefits	\$100 eyewear limit	\$100 eyewear limit
Hearing Benefits	Not Covered	Not Covered
Flex Card D/V/H Services (per year)	N/A	N/A
In-Home Support Services	N/A	N/A
Rx Deductible	\$200	\$200
Deductible Tiers	Tiers 3 to 5	Tiers 3 to 5
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	\$0	\$0
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	40%
X-Ray Services	\$0	40%
SSBCI Package	N/A	N/A



WELLCARE PATRIOT NO PREMIUM OPEN

PPO

H7175005000

\$0 Premium

- > 24 Routine Chiro visits
- > Routine Podiatry - 6 visits/yr
- > \$0 PCP
- > \$3000 dental allowance
- > \$500 Flex Card for D/V/H

Formerly just called PATRIOT MA only PPO – same plan

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Patriot No Premium Open (PPO) H7175005000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$0.00	\$0.00
In-Network Plan Deductible	No	No
Maximum Out of Pocket (MOOP)	\$5,500	\$10,000 (Combined)
Inpatient Hospital - Acute	\$300 copay per day for days 1-6; \$0 copay per day for days 7-90	35% coinsurance per day for days 1-90
PCP Office Visits	\$0	\$0
Specialist Office Visits	\$30	\$30
Over-the-Counter Items	\$60 every quarter	\$60 every quarter
Medically Necessary Transportation	N/A	N/A
Health Club Membership	\$0	\$0
Dental Benefits	\$3,000 for comprehensive services including dentures	\$3,000 for comprehensive services including dentures
Vision Benefits	\$300 eyewear limit	\$300 eyewear limit
Hearing Benefits	\$2,000 / year for 2 hearing aids	\$2,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$500	\$500
In-Home Support Services	N/A	N/A
Rx Deductible	N/A	N/A
Deductible Tiers	N/A	N/A
Tier 1: Preferred Generic*	N/A	N/A
Tier 2: Generic*	N/A	N/A
Tier 6: Select Care Drugs*	N/A	N/A
Laboratory Services	\$0	\$0
X-Ray Services	\$0	\$0
SSBCI Package	N/A	N/A



TM

WELLCARE ASSIST OPEN

PPO

H7175003000

LIS Non-SNP

- > \$0 PCP
- > OTC - \$150/QTR
- > \$1500 dental
- > 6 in home support visits
- > \$500 Flex Card for D/V/H

Formerly Named SUMMIT (LIS) PPO

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Assist Open (PPO) H7175003000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$31.70	\$31.70
In-Network Plan Deductible	No	No
Maximum Out of Pocket (MOOP)	\$4,500	\$10,000 (Combined)
Inpatient Hospital - Acute	\$350 copay per day for days 1-5; \$0 copay per day for days 6-90	20% coinsurance per day for days 1-90
PCP Office Visits	\$0	\$0
Specialist Office Visits	\$40	\$40
Over-the-Counter Items	\$150 every quarter	\$150 every quarter
Medically Necessary Transportation	24 one-way trips every year	24 one-way trips every year
Health Club Membership	\$0	\$0
Dental Benefits	\$1,500 for comprehensive services including dentures	\$1,500 for comprehensive services including dentures
Vision Benefits	\$200 eyewear limit	\$200 eyewear limit
Hearing Benefits	\$2,000 / year for 2 hearing aids	\$2,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$500	\$500
In-Home Support Services	Chores and personal care services	Chores and personal care services
Rx Deductible	\$480	\$480
Deductible Tiers	Tiers 2 to 5	Tiers 2 to 5
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	\$14	\$14
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	\$0
X-Ray Services	\$0	\$0
SSBCI Package	N/A	N/A



WELLCARE NO PREMIUM

HMO

H4073001000

\$0 Premium

- OTC - \$105/QTR
- \$1500 dental allowance
- \$200 Flex Card for D/V/H
- SSBCI -\$50/mo. Utilities Flex Card
- SSBCI - \$50 Grocery Card by Shipt

Formerly Viewed as VALUE HMO

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare No Premium (HMO) H4073001000 In-Network
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, McDowell, Macon, Madison, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey
Premium Part B Giveback	\$0.00
Total Premium (Part C Part D)	\$0.00
In-Network Plan Deductible	No
Maximum Out of Pocket (MOOP)	\$4,500
Inpatient Hospital - Acute	\$350 copay per day for days 1-5; \$0 copay per day for days 6-90
PCP Office Visits	\$0
Specialist Office Visits	\$25
Over-the-Counter Items	\$105 every quarter
Medically Necessary Transportation	36 one-way trips every year
Health Club Membership	\$0
Dental Benefits	\$1,500 for comprehensive services including dentures
Vision Benefits	\$200 eyewear limit
Hearing Benefits	\$2,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$200
In-Home Support Services	N/A
Rx Deductible	\$150
Deductible Tiers	Tiers 3 to 5
Tier 1: Preferred Generic*	\$0
Tier 2: Generic*	\$5
Tier 6: Select Care Drugs*	\$0
Laboratory Services	\$0
X-Ray Services	\$0
SSBCI Package	Grocery Delivery, Non-Medical Transportation, Utilities Flex Card



WELLCARE DUAL ACCESS

HMO D-SNP

H4073002000

DSNP (Zero Cost Share)

- OTC - \$425/QTR
- \$3000 dental
- \$500 Flex Card for D/V/H
- SSBCI - \$50 Grocery Card by Shipt
- 12 non medical trips covered

Name Stays The Same – “H” Number change

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Dual Access (HMO D-SNP) H4073002000 In-Network
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, McDowell, Macon, Madison, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey
Premium Part B Giveback	\$0.00
Total Premium (Part C Part D)	\$0.00
In-Network Plan Deductible	\$0
Maximum Out of Pocket (MOOP)	\$3,450
Inpatient Hospital - Acute	\$0 copay per day for days 1-90
PCP Office Visits	\$0
Specialist Office Visits	\$0
Over-the-Counter Items	\$425 every quarter
Medically Necessary Transportation	Unlimited one-way trips every year
Health Club Membership	\$0
Dental Benefits	\$3,000 for comprehensive services including dentures
Vision Benefits	\$500 eyewear limit
Hearing Benefits	\$5,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$500
In-Home Support Services	Chores and personal care services
Rx Deductible	\$0
Deductible Tiers	N/A
Tier 1: Preferred Generic*	\$0
Tier 2: Generic*	Generics: \$0 / \$1.35 / \$3.95 / 15% Brands: \$0 / \$4.00 / \$9.85 / 15%
Tier 6: Select Care Drugs*	\$0
Laboratory Services	\$0
X-Ray Services	\$0
SSBCI Package	Grocery Delivery, Non-Medical Transportation, Utilities Flex Card



wellcare

TM

WELLCARE DUAL LIBERTY OPEN

PPO D-SNP

H7175002000

DSNP (Zero Cost Share)

- > OTC - \$430/QTR
- > \$3000 dental
- > 48 trips
- > Fitness Benefit Covered
- > \$750 Flex Card for D/V/H

Formerly Named D-SNP IMPERIAL PPO

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Dual Liberty Open (PPO D-SNP) H7175002000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$0	\$0
In-Network Plan Deductible	\$0	\$0
Maximum Out of Pocket (MOOP)	\$3,450	\$5,100 (Combined)
Inpatient Hospital - Acute	\$0 copay per day for days 1-90	\$0 per stay
PCP Office Visits	\$0	\$0
Specialist Office Visits	\$0	\$0
Over-the-Counter Items	\$430 every quarter	\$430 every quarter
Medically Necessary Transportation	48 one-way trips every year	48 one-way trips every year
Health Club Membership	\$0	\$0
Dental Benefits	\$3,000 for comprehensive services including dentures	\$3,000 for comprehensive services including dentures
Vision Benefits	\$300 eyewear limit	\$300 eyewear limit
Hearing Benefits	\$3,000 / year for 2 hearing aids	\$3,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$750	\$750
In-Home Support Services	Chores and personal care services	Chores and personal care services
Rx Deductible	\$0	\$0
Deductible Tiers	N/A	N/A
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	Generics: \$0 / \$1.35 / \$3.95 / 15% Brands: \$0 / \$4.00 / \$9.85 / 15%	Generics: \$0 / \$1.35 / \$3.95 / 15% Brands: \$0 / \$4.00 / \$9.85 / 15%
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	\$0
X-Ray Services	\$0	\$0
SSBCI Package	N/A	N/A



TM

WELLCARE PREMIUM ENHANCED OPEN

PPO	> \$200 Flex Card for D/V/H
H7175006000	> \$2000 dental allowance
\$50-\$99 Premium	> 12 trips
	> 6 in home support visits
	> 12 CAM visits

New “Supplement Look-alike”

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Premium Enhanced Open (PPO) H7175006000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, McDowell, Macon, Madison, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$55.00	\$55.00
In-Network Plan Deductible	No	No
Maximum Out of Pocket (MOOP)	\$4,500	\$9,000 (Combined)
Inpatient Hospital - Acute	\$350 copay per day for days 1-5; \$0 copay per day for days 6-90	35% coinsurance per day for days 1-90
PCP Office Visits	\$0	\$25
Specialist Office Visits	\$25	\$50
Over-the-Counter Items	\$100 every quarter	\$100 every quarter
Medically Necessary Transportation	12 one-way trips every year	12 one-way trips every year
Health Club Membership	\$0	\$0
Dental Benefits	\$2,000 for comprehensive services including dentures	\$2,000 for comprehensive services including dentures
Vision Benefits	\$200 eyewear limit	\$200 eyewear limit
Hearing Benefits	\$1,500 / year for 2 hearing aids	\$1,500 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$200	\$200
In-Home Support Services	Chores and personal care services	Chores and personal care services
Rx Deductible	\$100	\$100
Deductible Tiers	Tiers 3 to 5	Tiers 3 to 5
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	\$0	\$0
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	35%
X-Ray Services	\$0	35%
SSBCI Package	Helper Bee's Care Concierge	N/A



wellcare

WELLCARE PREMIUM ULTRA OPEN

PPO

H7175007000

\$50-\$99 Premium

- > \$3000 Dental
- > \$300 Flex Card for D/V/H
- > Part D Tier 4 copay vs Coinsurance
- > 24 CAM visits
- > \$0 PCP

New “Supplement Look-alike”

2022 Agents' First Look

NORTH CAROLINA

Plan Benefits	Wellcare Premium Ultra Open (PPO) H7175007000	
Counties	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Lee, Lincoln, McDowell, Macon, Madison, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rowan, Rutherford, Scotland, Stanly, Stokes, Swain, Transylvania, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, Yancey	
Network / Tiers	In-Network	Out-of-Network
Premium Part B Giveback	\$0.00	\$0.00
Total Premium (Part C Part D)	\$99.00	\$99.00
In-Network Plan Deductible	\$0	\$0
Maximum Out of Pocket (MOOP)	\$3,450	\$5,100 (Combined)
Inpatient Hospital - Acute	\$350 per day days 1-5; \$0 per day for days 6-90	30% coinsurance per day for days 1-90
PCP Office Visits	\$0	\$25
Specialist Office Visits	\$0	30%
Over-the-Counter Items	\$125 every quarter	\$125 every quarter
Medically Necessary Transportation	12 one-way trips every year	12 one-way trips every year
Health Club Membership	\$0	\$0
Dental Benefits	\$3,000 for comprehensive services including dentures	\$3,000 for comprehensive services including dentures
Vision Benefits	\$300 eyewear limit	\$300 eyewear limit
Hearing Benefits	\$2,000 / year for 2 hearing aids	\$2,000 / year for 2 hearing aids
Flex Card D/V/H Services (per year)	\$300	\$300
In-Home Support Services	N/A	N/A
Rx Deductible	\$100	\$100
Deductible Tiers	Tiers 3 to 5	Tiers 3 to 5
Tier 1: Preferred Generic*	\$0	\$0
Tier 2: Generic*	\$0	\$0
Tier 6: Select Care Drugs*	\$0	\$0
Laboratory Services	\$0	30%
X-Ray Services	\$100	30%
SSBCI Package	Helper Bee's Care Concierge	N/A

2022 PDP Benefits



Classic Plan

- > Designed for Duals (LIS)
- > Low/No Premium for Duals
- > \$0 Tier 1* (after deductible)

Wellcare's Proposed 2022 PDP Offerings⁺

wellcare

Value Script Plan

- > Low Premium Plan
- > \$0 Deductible (Tiers 1 & 2)
- > \$0 Tier 1*
- > Low Cost Insulins

Value Plus Plan

- > Richest Coverage
- > \$0 Deductible
- > \$0 Tier 1*
- > Low Cost Insulins

	Duals		Low Premium		High Premium	
Plan Name	Classic		Value Script**		Rx Value Plus**	
Availability	Offered Nationwide		Offered Nationwide		Offered Nationwide	
Premium	TBD		TBD		TBD	
Deductible	\$480 (Applies to ALL Tiers)		\$480 (Applies to Tiers 3,4,5)		\$0	
Retail Type	Pref Retail	Std Retail	Pref Retail	Std Retail	Pref Retail	Std Retail
Initial Coverage Stage	T1:\$0	T1:\$2-\$18	T1: \$0	T1: \$8	T1: \$0	T1: \$10
	T2:\$4-\$19	T2:\$8-\$20	T2: \$4	T2: \$15	T2: \$4	T2: \$20
	T3:\$34-\$45*	T3:\$42-\$47*	T3: \$42	T3: \$47	T3: \$47	T3: \$47
	T4:33%-43%	T4:34%-45%	T4: 47%	T4: \$50	T4: 50%	T4: 50%
	T5:25%	T5:25%	T5: 25%	T5: 25%	T5: 33%	T5: 33%
Initial Coverage Limit	up to \$4,430 in Rx Costs		up to \$4,430 in Rx Costs		up to \$4,430 in Rx Costs	
Network (Preferred Pharmacies)	CVS, Walgreens, and most grocers		CVS, Walgreens, and most grocers		CVS, Walgreens, and most grocers	



2022 Part D Changes

- MAPD converting to Preferred Network structure
 - All plans except AR, LA, MMP
 - Members will pay lower copays when using preferred pharmacies
 - Members who continue to see non-preferred pharmacies will pay similar/same copays as 2021
- Increased MAPD supplemental drug coverage quantity limit from 4 to 6

Confidential and Proprietary Information

Confidential and Proprietary Information

2022 Part D Product Design for MAPD

Benefits

- Low co-pays with all plans featuring \$0 Tier 6 copay (and most plans with \$0 Tier 1 copay) at preferred network pharmacies, and some standard retail
- Global enhancement of Part D preventative vaccine benefit on lower cost-share tier (Tier 1 or Tier 6) for all plans. *Most plans will offer at \$0 copay regardless of which network pharmacy the member uses.*
- All plans offer the 90-day Preferred Mail Order benefit through CVS Caremark® with excellent savings to the member.
 - Tiers 1 & 2 – \$0 co-pay for 90-day supply
 - Tiers 3 & 4 – 2 X 30-day supply co-pay for 90-day supply, if applicable.
- Senior Savings Model - 19 MAPD plans participating in the Insulin Demo, copays will always be \$35 or less during the deductible, initial coverage, and coverage gap stages

Confidential and Proprietary Information

Part B Diabetic Testing Supplies Strategy

- In 2022, all MAPD plans will have the same Part B diabetic testing supply strategy.
- Preferred manufacturers
- Traditional Diabetic Testing supplies: One Touch covered with quantity limit (1 meter per 365 days, 100 test strips per 25 days)
- Continuous Blood Glucose Monitoring: Dexcom or Freestyle Libre with Prior Authorization
- Non-preferred manufacturers
 - Covered with approved prior authorization at the preferred manufacturer copay



Confidential and Proprietary Information

Confidential and Proprietary Information

2022 PDP Products

Key Product Design Highlights:

- 3 plans offered per region; 102 plans nationwide
- All plans will have a \$0 Tier 1 benefit
- 3 unique formularies will be offered across the 3 products
- Plan designs are more streamlined with Value Script and Value Plus offerings consistent benefits across all regions
- Senior Savings Model Insulin benefit will be offered on the Value Script and Value Plus products; Tier 3 insulins not to exceed \$35 for 30-day supply -Limited premium increases to the extent possible; premium decreases expected across many plans



2022 PDP Products

- **Network Changes**

- Robust network expected with over 60k total pharmacies.
- For 2022, Preferred networks include Walgreens, CVS and grocers across all 3 plans
 - Wellness Plan will be most disrupted with Walmart moving to standard cost share pharmacy status
 - Otherwise, minimal disruption expected as pharmacies move between preferred and standard cost-share status.



2022 Prescription Drug Plans (PDPs)

- *Three prescription drug plans available in 34 regions in 50 states and the District of Columbia.*

- **Classic**

- The Classic plan is designed for auto assigns and the dual eligible chooser population. Members have a \$0 Tier 1 Preferred Generic co-pay at preferred cost share pharmacies

- **Value Script**

- The Value Script plan is designed for mainly non-dual beneficiaries and will feature a low premium, along with a \$480 deductible on Tiers 3-5 and \$0 Tier 1 Preferred Generic co-pay at preferred cost share pharmacies

- **Value Plus**

- The Value Plus plan offers the richest coverage out of all of the standalone PDP's. This plan will be sold mainly to non-dual beneficiaries and will feature a higher premium but in exchange, member's will have a \$0 deductible and richer formulary. Members have a \$0 Tier 1 Preferred Generic co-pay at preferred cost share pharmacies and discounts available for Tier 2 and Tier 3 medications at the preferred mail order pharmacy.

- * ***6 plans consolidating to 3 for 2022***



PY2022 PDP Contract Consolidations

2021 Current State	2022 Future State
<ul style="list-style-type: none">6 plans<ul style="list-style-type: none">Value Script, Wellness and Select: Low costClassic and Saver: Basic (Duals)Value Plus: Higher cost Enhanced	<p>Per CMS Requirements - Consolidate these 6 plans to 3:</p> <ul style="list-style-type: none">Value Script: Low Premium<ul style="list-style-type: none">Merging Wellness into Value ScriptClassic - Basic<ul style="list-style-type: none">Merging Saver into ClassicValue Plus - Higher Cost Enhanced<ul style="list-style-type: none">Merging Select into Value PlusValue Plus moving from S5768 to S4802 contract

- All plans will consolidate to S4802
- Preferred network should include *(not final, details in progress)*
 - Walgreens, CVS, & Grocers

Contract	State	Org Name	Comments
S4802	PDP	Wellcare PRESCRIPTION INSURANCE, INC.	
S5768	PDP	Wellcare PRESCRIPTION INSURANCE, INC.	Consolidating to S4802
S5810	PDP	Wellcare PRESCRIPTION INSURANCE, INC.	Consolidating to S4802

Ancillary Benefits – Vendor Providers

wellcare

envolve⁷

Benefit Options
Providers

- Vision or 800-531-2818
- Dental or 855-735-4395

wex Health

Shipt

wellcare™

D/V/H

Utility

7890 1234 5678 9010

12/20

J SMITH

VISA

VRI

HCS
Hearing Care Solutions

CVS caremark®

MTM

healthAlign



SilverSneakers

GA foods®

MOM'S MEALS®
A PURFOODS® COMPANY

FLEX CARD

The Wellcare logo, featuring the word "wellcare" in a teal, lowercase sans-serif font, centered within a white circle.

- Our Flex Card is a pre-loaded debit card that a member can use for the purposes below. A member can also submit a claim to have the amount reimbursed for transactions at Wellcare providers who do not accept VISA.
- The provider should ***always*** bill Wellcare under the supplemental dental, vision or hearing coverage first. If the member is left with a cost share for which they would normally pay out of pocket, they can instead use our Flex card to pay.
- The member should never use this as a primary payment and should first use their allowed Dental, Vision, or Hearing benefit. This gives members greater “buying power” than using our Flex Card alone.
- The debit card will only work at providers with a valid Merchant Category Codes (MCC) who accepts 
- **Eligible MCCs are:**
 - **8021-Dental**
 - **8042 & 8043-Vision**
 - **5975-Hearing Aids and Sales**
- Wellcare will offer benefit amounts ranging from **\$200 to \$750**.
- The vendor for the benefit is 



How to access Flex Card Benefit

Members will receive the pre-loaded VISA debit card loaded VISA debit card that that preconfigured to only allow for spending at merchants preconfigured to only allow for spending at merchants with approved Merchant Category Code (MCC).

The Flex cards are mailed separately from the ID cards

Members may pay via swipe, over the phone, or write the card number on a balance due invoice and mail it.

Members can submit a claim for out of pocket reimbursement via the mobile app, online portal or USPS (form)

Members can access their account online or on the mobile app to view account information.

A 24/7 Interactive Voice Response (IVR) for balances, last transaction, and report a lost/stolen card is available to A 24/7 Interactive Voice Response (IVR) for balances, last transaction, and report a lost/stolen card is available to members with the benefit.

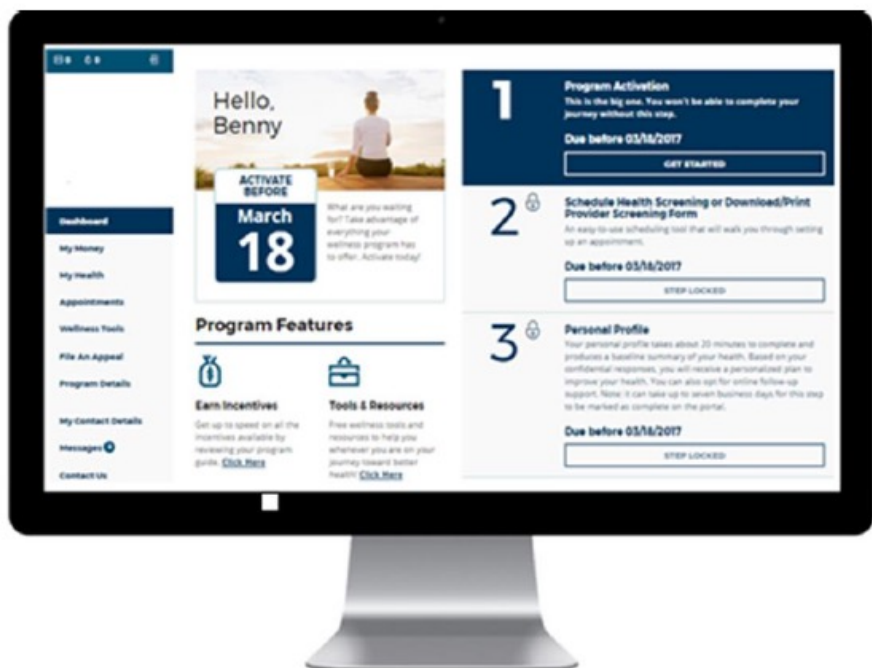
Members receiving dental, vision or hearing services at a hospital may submit claims for reimbursement as long as they provide supporting documentation of the services and payment rendered.

Flex Card Member Account Access

wellcare

Multiple Account Access Options:

- Embedded in Wellcare member platform (Web Services)
- Mobile App (Wellcare branded 'Flex Card' app)
- WEX Health customer service team
- 24/7 IVR for balances, last transaction and report lost/stolen



Confidential and Proprietary Information

*Update pending completion of Wellcare branding – subject to change

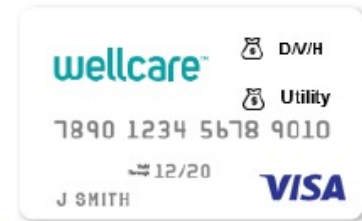
SSBCI – Grocery Delivery

- Wellcare offers an SSBCI grocery delivery benefit that allows a member to receive plan approved grocery and/or retail items delivered same-day, directly to their homes.
- The member will receive a prepaid monthly membership to Shipt as well as a \$50, \$75, or \$100 credit per month depending on plan.
- The credit does not carry over to the next month.
- Orders must be a minimum of \$35.
- Members are responsible for any amounts over their allowance
- The vendor for the benefit is Shipt
- How does a member access the benefit?
 - 1) Only members with a qualifying Rider Code and on a plan with the benefit may access it
 - 2) A redemption code is assigned to qualified members. Once a member is deemed eligible, the redemption code is visible on the Wellcare member portal as well as being visible in CareConnect for CS reps to see.
 - 3) Once the member has their code, they redeem the code (one-time) on Shipt.com/offer. Once redeemed the applicable benefit allowance and product selection will be available for use.



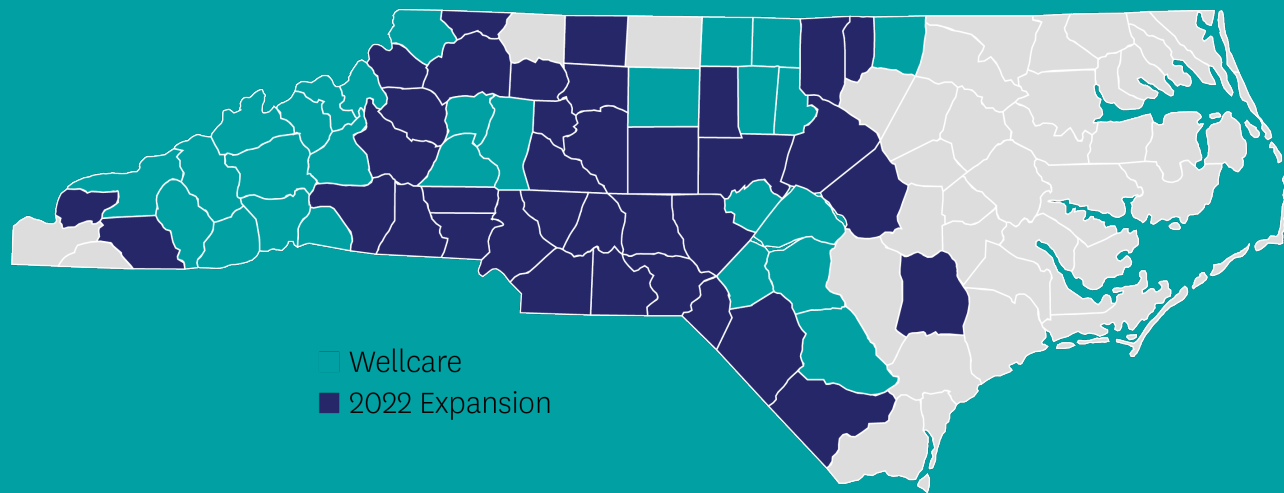
NEW: Flex Card for utility expenses

- **GOAL:** Wellcare would like to offer members with an approved chronic condition(s) access to a preloaded debit card that can be utilized to pay for utilities. Utilities payment is a growing issue in the financially insecure population, forcing beneficiaries to choose how their money is allocated. This benefit would address possible issues of members forgoing their prescriptions or doctor visits in order to pay the utility bills. Providing a stipend for utilities allows for members to have one less bill to worry about and allow for an increased stability in healthcare.
- **NOTICE: Due to possible limitations of a debit card being used as means of payment, the Utility Flex Card will likely have a higher volume of instances where members will pay out of pocket and need to submit receipts for reimbursement.**
- Vendor: Wex Health
- The increments would be \$50, \$75, \$100, or \$125 per month.
- The benefit does not carry over month to month.
- Plans with multiple flex benefits will receive a single debit card with a separate allowance for each benefit.
- Qualifying Merchant Category Codes (MCCs) include:
 - 4900 Electric, Gas, Sanitary and Water Utilities
 - 4814 Telecommunication service including local and long-distance calls, credit card calls, calls through use of magnetic strip reading telephones and fax services – phone bill
 - 4899 Cable and other pay television (may include cable, phone and/or internet)
 - 5172 Petroleum and Petroleum Products
 - 9399 Government Services (Not Elsewhere Classified)





North Carolina – Network



Previous/Current Network Hospitals

UNC Hospitals, Mission Hospitals, DLP

Hospital Additions

Iredell Memorial – Alexander, Iredell, Catawba

Catawba Valley – Alexander, Catawba

Cape Fear Valley – Bladen, Cumberland, Harnett, Hoke

DLP hospitals – multiple counties

Wake Forest Baptist Health Systems – multiple counties

High Point Regional, Alleghany County Memorial, Davie Medical Center, Lexington Medical Center, Wilkes Regional Medical Center, NC Baptist Hospital etc...

Appalachian Regional

Ashe Memorial

Frye

WakeMed – Wake County - future expansion

FirstHealth – multiple counties and future expansion

Atrium – Multiple counties and future expansion



More to come.... Granville Medical, Caldwell, Norman Regional – participating... Moses Cone Hospital Systems – *Note until Duke and Cone are fully contracted...they ARE accepting all our PPO MAPD products...**

Wellcare Medicaid “Go Live” ...Went Live...July 1st

6 Welcome Rooms across the State



NC Medicaid Managed Care Launches Statewide

Starting July 1, nearly 1.6 million Medicaid beneficiaries in North Carolina began receiving the same Medicaid services in a new way through NC Medicaid Managed Care health plans. Most beneficiaries will continue to get care from the same doctors they saw previously, but they will now be a member of a health plan. Some beneficiaries did not enroll with health plans and are remaining in NC Medicaid Direct.

[Learn More](#)

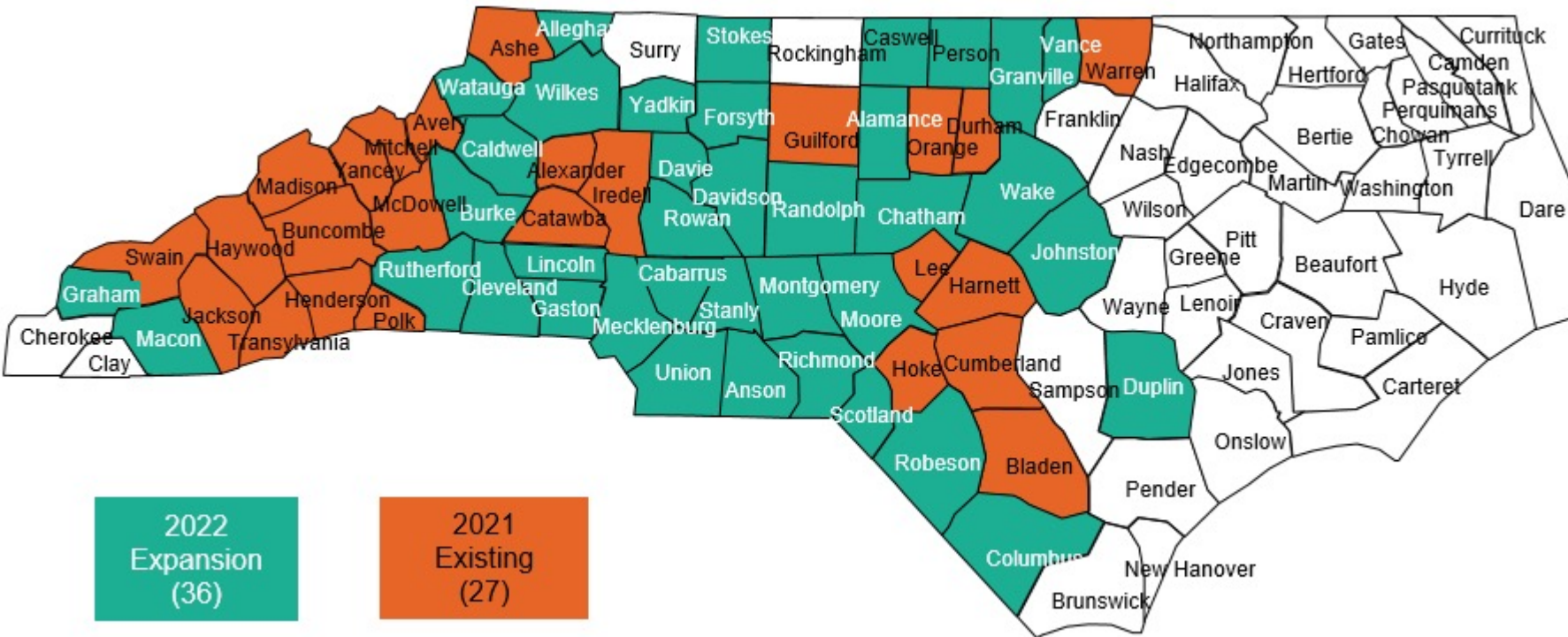


	Welcome Room Address
Region 1	Asheville: 150 Tunnel Road Asheville, NC 28805
Region 2	Greensboro: 3711 Farmington Dr. Greensboro, NC 27407
Region 3	Charlotte: 1848 Galleria Blvd. Suite B Charlotte, NC 28270
Region 4	Raleigh (HQ): 3128 Highwoods Blvd. Suite 200 Raleigh, NC 27604
Region 5	Lumberton: 6663 E. Elizabethtown Rd Lumberton, NC 28358
Region 6	Greenville: 3060 S. Evans St Suite 101 Greenville, NC 27834

Medicare Wellcare of North Carolina

2022 WellCare Expansion MAPD Service Area

wellcare



D. Shane White

Manager, Medicare Sales

Mobile: 919.815.4245

shane.white@wellcare.com | www.wellcare.com

How do I download the platform?

Visit:

- <https://arm.ascendproject.com>

How to Login:

- **Your username**
is: email@example.com
 - **Your temporary password**
is: Wellcare123 (Case sensitive)
 - If the temporary password does not work, you can select ***Forgot Password*** to reset.
 - **You will be prompted to change your password upon first login.**
- If you are having log in issues, please contact the Ascend Help Desk at 1-866-338-7772 or email at help@ascendproject.com



Email

Password

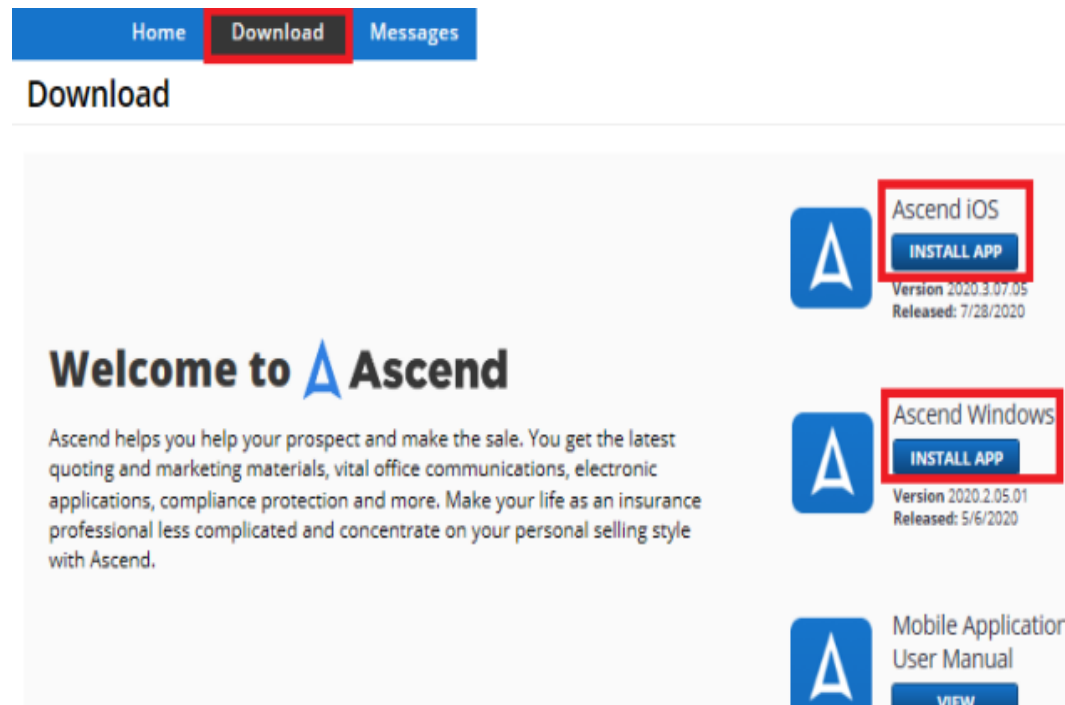
☐ Remember My Login

[Forgot Password](#)

[Login](#)

Downloading the Ascend Application

- Ascend is Available on the following:
 - Windows
 - IOS
 - Android



****DO NOT DOWNLOAD FROM THE APP STORE****

Confidential and Proprietary Information





North Carolina

wellcare

TM

Shane White – Manager, Medicare Sales

919-815-4245

Shane.White@wellcare.com

Producer Services: 866-822-1339

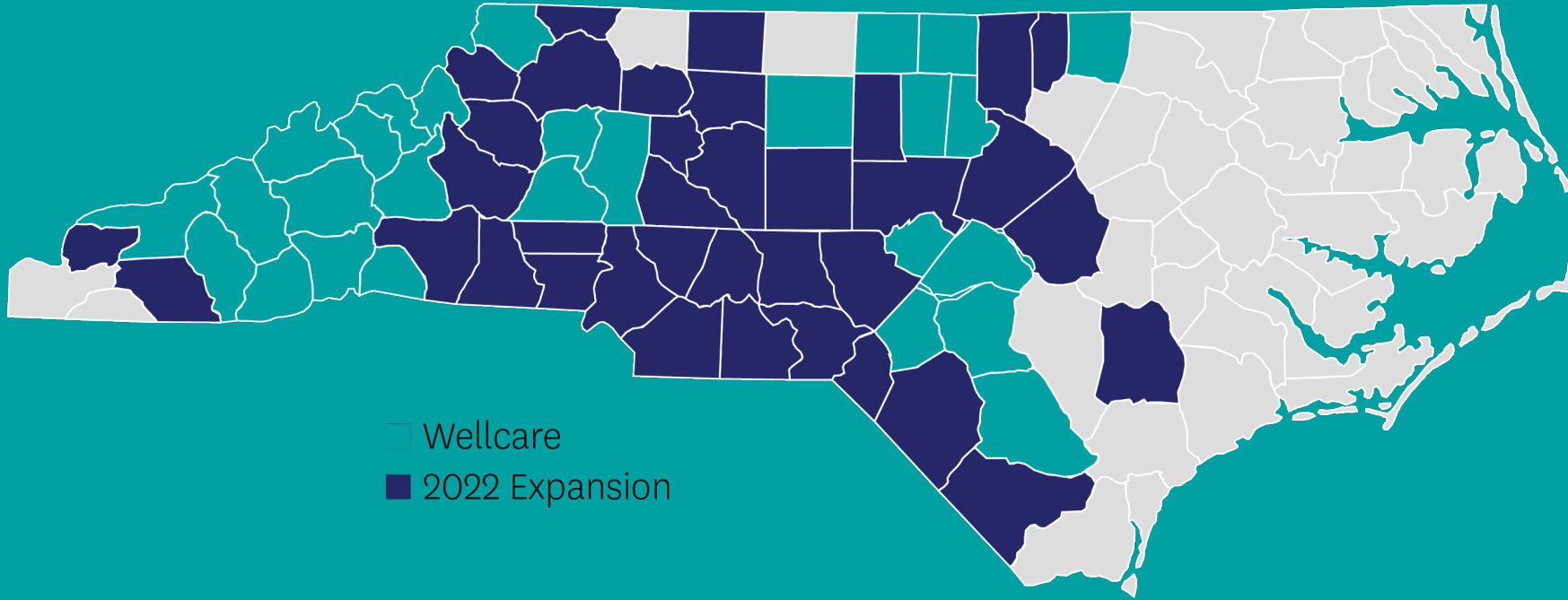
Agent Hotline: 866-439-1189 (RX and Provider look up)

Medicaid Verifications Line (SPOP): 866-211-0544





TM



Wellcare
2022 Expansion

Shane White – Manager, Medicare Sales
919-815-4245
Shane.White@wellcare.com