IMPORTANT INFORMATION:

2024 Medicare Star Ratings

FirstMedicare Direct - H8064

For 2024, FirstMedicare Direct - H8064 received the following Star Ratings from Medicare:

Overall Star Rating: Health Services Rating: Drug Services Rating:

Not enough data available* Not enough data available ****

*Some plans do not have enough data to rate performance.

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

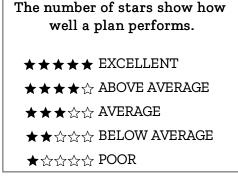
Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

Questions about this plan?

Contact FirstMedicare Direct 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 888-382-9781 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call 877-210-9167 (toll-free) or 711 (TTY).

FirstCarolinaCare Insurance Company's plans are HMO and PPO plans with a Medicare contract. Enrollment in a FirstCarolinaCare Insurance Company plan depends on contract renewal. MDMKFC24-PPOstarratingsfl-1023 • H8064 24 116007 M





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