# **IMPORTANT INFORMATION:**

## **2024 Medicare Star Ratings**

ALIGNMENT HEALTH PLAN - H7074

For 2024, Alignment Health Plan - H7074 received the following Star Ratings from Medicare:

Overall Star Rating:Not enough data available\*Health Services Rating:Not enough data availableDrug Services Rating:Not enough data available

\*Some plans do not have enough data to rate performance. Every year, Medicare evaluates plans based on a 5-star rating system.

## Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

#### Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

#### **Questions about this plan?**

Contact Alignment Health Plan 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at **888-979-2247** (toll-free) or **711 (TTY)**, from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call **866-634-2247** (toll-free) or **711 (TTY)**.

Official US. Government Medicare Information

The number of stars show how well a plan performs. ★★★★★ EXCELLENT ★★★★☆ ABOVE AVERAGE ★★★☆☆ AVERAGE ★★☆☆☆ BELOW AVERAGE ★☆☆☆☆ POOR

